

## 2016 Fee Survey Results

**Total responses:** 191 representing over 250 programme sites.

158 after school care services (ASC)

158 holiday programmes (HP)

49% of responses were from Auckland-based services

After School Care Fees			
2004	2008	2013	2016
\$4.00 per hour \$12.00 for 3 hours	\$4.30 per hour \$12.90 for 3 hours	\$4.90 per hour \$14.70 for 3 hours	\$5.37 p hour \$16.11 for 3 hours

Holiday Programme Fees			
2004	2008	2013	2016
\$2.30 per hour 23.00 for 10 hours	\$3.30 per hour \$33.00 for 10 hours	\$3.60 per hour \$36.00 for 10 hours	\$4.24 per hour \$42.40 for 10 hours

### Fee increases

41% of ASC and 43% of HP stated that they had increased fees in the last year.

### ASC fees

33% of ASC charged fees in advance – much more than we found in 2013. There were several comments that this included some requirements for Fee Subsidy parents to pay ahead of their approval coming through from Work and Income.

80% of ASC services charge for regular bookings, if the child does not attend. Of those that do not charge, most stated that they do charge if the absence was not notified (e.g. by a certain time.) There was a similar result in 2013. Many responses indicated that the charge was smaller than a full day fee but was a lot of variation.

### A note on hourly rates

Most programmes charge sessional fees (an hourly component is common in HP fees, for care before 9 & after 3, but the main fee is usually sessional). To provide a level benchmark, survey data was collected for one week of care and then converted to an hourly rate, based on the number of hours covered by the quoted fee.

However this hourly figure doesn't tell the whole story. Some camp-based programmes provide 100+ hours of care, resulting in a low hourly rate. Also, the hourly rate can give an inaccurate impression of the total fee a parent might be charged – in some instances, shorter total hours of care were being provided for some of the higher hourly rates. Also, where charges were made hourly (rather than sessional), some parents would be incurring relatively low fees by only coming, say for just one hour.

### Median/range data

#### HP

\$1.56 to \$10.00 per hour (158 responses)

#### Median 4.02 (Average 4.24)

145 responses (92%) were in the range 140-300 per week (based on 50 hours of care)

100 responses (63%) were in the range 180-250 per week (based on 50 hours of care)

#### ASC

\$3.2 to \$8.5 per hour (158 responses)

#### Median 5.33 (Average 5.37)

145 responses (92%) were in the \$60-100 per week price range (for 15 hours care)

104 responses (66%) were in the range \$70-90 per week (for 15 hours care)